

## SJTC Ticket Terms & Conditions:

### Box Office Hours

Monday to Friday 9am-4pm. Our box office will also be open 1 hour prior to show time.

### Box Office Phone

(506) 652-7582 ext 236

### Address

112 Princess Street  
Saint John, New Brunswick, E2L 1K4

### Audience Ages

Children: 12 and under | Youth: 18 and under | Seniors: 65 and up | Students: must have a valid Student I.D.

### Accessibility

The BMO Studio Theatre is equipped with a full service elevator.  
Please contact our office at 506-652-7582 for questions regarding accessibility.

### Event Cancellations, Ticket Refunds and Exchanges

In the event that a performance is cancelled for any reason, tickets will be eligible for a full refund. Please call our Box Office at (506) 652-7582 ext 236 to arrange for a refund using the original method of purchase.

In the event that you are unable to attend a show, we would be happy to exchange your tickets or issue a refund for the original ticket price. Ticket exchanges and returns must take place 24 hours before the performance, and the original tickets must be returned to the Box Office before any exchanges or credits can be issued. No exchanges or account credits will be issued for a performance that has already taken place.

### Methods of Payment

We accept Cash, Debit, Visa, MasterCard and Amex.  
Please note debit cannot be used for online purchases. All pricing is in Canadian dollars.

### Other

Any customer information collected will not be sold or given to any other organization.

The use of photography or any other recording devices is strictly prohibited during all performances.